Getting Help

How to get help with the ITLL Website

- General Support
  - For general help and support with how to use the ITLL Website, please refer to the documentation for Common Student Tasks available as part of this Book.
- Reporting Issues
  - Please report any issues by submitting a new ticket to the ITLP IT Helpdesk. Someone will respond to resolve your ticket as quickly as possible.
    - The IT Helpdesk is powered by a platform called **Jitbit**. For help using Jitbit, refer to their Helpdesk Documentation which contains info on how to use their platform, such as submitting tickets.

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